

## CHAKRA Dashboard

CHAKRA Dashboard provides a pluggable, personalizable dashboard for monitoring back-office processes. Integrating seamlessly with existing systems, it offers a flexible and cost-effective mechanism suitable for both business monitoring and system monitoring requirements. The Dashboard pulls in required data from the various back office systems and presents them in a single auto-refreshing view with configurable alerts. CHAKRA Dashboard is a smart way to view and monitor critical back office operations.

### Dashboard for Business Users



## Features

- Seamless integration – Data can be extracted from heterogeneous data stores
- Web browser based user interface, making it accessible from any location
- Rich user experience and controls – Rich graphs that help users in easy data visualization and monitoring. It supports all standard variations of graphs and charts – bar graphs, line graphs, pie charts etc.
- Easy configurability – The dashboard contents can be easily configured and customized by application administrators as per the requirements of the organization
- Personalized persistent view – Individual users can configure the dashboard view based on their own specific requirements
- Multi-level role based access control – Access restrictions can be configured by application administrators. Users can only view permissible information as per their role definition
- Single click user control for enabling and disabling of automatic dashboard data refresh
- Real time dashboard alerts – Alerts generated within other applications can be routed to the dashboard

The Dashboard for System users is a rich Exception Monitoring utility where users can monitor system exceptions

## Dashboard for System Users



## Features

- Module based exception segregated view
- Time sliced exception occurrence view
- Grouping of exceptions based on their category
- Drill-down capability from exception to view underlying data
- User controlled single click recycle of exception messages
- Multi-level role based access control